



# Provider Intelligence

Preventive care for your supply chain,  
bottom-line savings for your organization

**>** In your hospital, preventive care can help your patients avoid illness and improve their overall health. The same is true of the supply chain. Just like tracking cholesterol and blood pressure provides a baseline for setting goals and changing behavior, understanding your supply chain's performance with GHX Provider Intelligence helps you prioritize efforts and initiatives for increased utilization and cost savings.

Provider Intelligence is a new cloud-based application that measures and tracks supply chain metrics. You get visibility into operational and financial performance through interactive graphs and charting tools that visually represent key performance indicators (KPIs), enabling you to set performance goals and assess where efforts may be being wasted or money lost.

Provider Intelligence enables you to:	Helping you:
Measure and track operational and financial metrics	Enhance visibility into supply chain performance
Gain insight into e-commerce, accounts payable, materials management, contract management and value analysis	Improve utilization, increase trading partners, manage exceptions and reduce off-contract spend
Easily view performance through interactive graphs and charting tools	Prioritize supply chain efforts to focus on most pressing issues
Customize targets within each KPI	Identify trends and set relevant goals for your organization



## Key Features of Provider Intelligence

Provider Intelligence is accessible through My Exchange, a common platform where more than 4,000 providers interact. You can measure, track and set goals based on the following:

- **E-commerce growth:** Provider Intelligence lets you track the rate and amount of automation adoption, either by groups of facilities or by individual facility or supplier. You can track by dollars, number of transactions, total lines and trading partner growth, which ultimately helps you identify e-commerce opportunities with suppliers in the GHX network.
- **Accounts payable automation:** Adding new suppliers that have the ability to send electronic invoices (810s) enables you to increase accounts payable automation. Provider Intelligence lets you track this growth over time so you can see how you're leveraging and growing trading partners and transactions.
- **Trading partner efficiencies:** Track e-commerce exceptions (i.e., backorders, quantity, rejected, on hold, contract price, unit price, UOM, part number, not on PO, not on POA, and recurring exceptions) by facility or vendor.
- **Contract utilization:** Provider Intelligence helps you take control of rogue spending by providing visibility into contract utilization. You can see off-contract spending in product areas with the highest impact and identify items that you may want to put on contract.
- **Product standardization:** Truly managing your spend requires an understanding of where you're spending your money. With Provider Intelligence, you can see spend by UNSPSC category—by facility and on which products—which helps you identify opportunities for standardization.
- **Market pulse:** Keeping up to date with new products is important for value analysis teams and buyers in materials management. Provider Intelligence lets you track the newest products being purchased by your facility as well as across the GHX Exchange.

## Learn More

To learn more about the features and benefits of Provider Intelligence, visit <http://www.ghx.com/product-pages/solutions/provider-products/provider-intelligence.aspx> today or contact GHX at 1.800.YOUR.GHX or [support@ghx.com](mailto:support@ghx.com).



**“We use the tool to see what’s on contract, what’s off contract, what could be transferred to contract and harmonized, and we also look at provider and even supplier discrepancies. It helps us when we meet our suppliers and do our business reviews because now we have our data and are not just depending on their data. So we can compare and work on weaknesses to improve the service, and at the end it’s all about patient care.”**

**—Danielle Pagé Goulet,  
Sourcing Manager,  
Champlain Health Supply  
Services**

**GHX**

1315 W. Century Drive  
Louisville, CO 80027  
1.800.YOUR.GHX  
[www.ghx.com](http://www.ghx.com)

**GHX Canada**  
10 Carlson Court  
Suite 701  
Etobicoke, ON M9W 6L2  
647.351.8434  
[www.ghx.com/canada](http://www.ghx.com/canada)

©2012 Global Healthcare Exchange, LLC.  
All rights reserved.  
GHX is a trademark of Global Healthcare Exchange, LLC.