



GHX **My Exchange**

Connecting and Collaborating to Deliver Real Value to Your Customers

➤ In a highly competitive marketplace, being easy to do business with and delivering a remarkable customer experience are critical to success. However, efficiency and cost savings can't be overlooked either. How can an order management solution help you accomplish all of this? A single electronic data interchange (EDI) connection that connects you to more than 4,000 healthcare providers and 400 suppliers, the ability to collaborate with your partners and the tools to anticipate problems before they escalate help position you to achieve these key business goals.

The order management solution powered by transparency and collaboration

My Exchange automates the ordering process through systems integration, reduces manual work and provides real time data to view and validate order information with visibility into all orders being placed. The most common challenges associated with document status, order visibility and trading partner exception resolution are addressed with a streamlined order view, detailed transaction information and the ability to communicate with your trading partners in My Exchange.

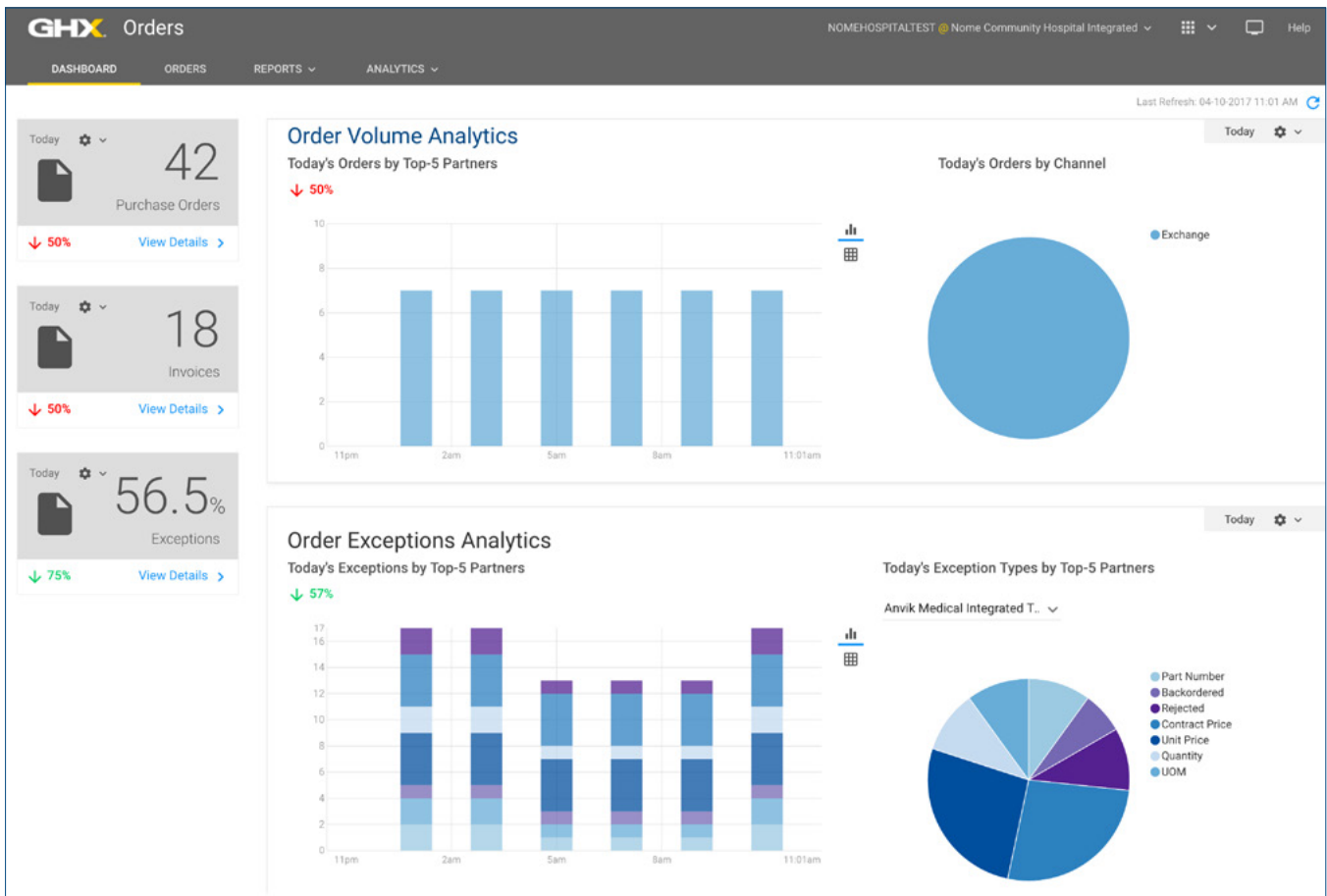
Working within a single platform, you have visibility into order, transaction and invoice information including line item details, exception identification, work list and error management. You can follow the complete life-cycle of an order with just a few clicks and find transaction and order information identical to your trading partner's data and descriptions. When exceptions do occur, quickly move to resolution with "in application" communication/ collaboration that keeps pertinent information needed for decision easily accessible.

| Features | Benefits |
|--|---|
| Clean visual design and single sign on | Accessing all your GHX applications in one place helps to quickly locate an order at any point in time from purchase order to payment |
| Continually refreshed data | Viewing the same transaction data as your partners supports transparency, better communication and enhanced customer satisfaction |
| Social collaboration | Sharing comments with your partners at the point in question, in real time, provides greater clarity to accelerate problem resolution |
| Alerts and notifications | Creating simple email or text alerts based on order volume, errors, simple trends or subscribing to pre-existing alerts drives efficiency |

Operational excellence that also makes you easy to do business with

Key to successful trading partner relationships are accurate data, low numbers of exceptions and clear channels for communication. My Exchange achieves efficiency and productivity in order management internally with quick access to data and enhanced visibility across all business processes. At the same time, My Exchange is driving performance in those areas that reinforce good partner relationships and help position you as a preferred partner. My Exchange helps you achieve these goals through:

- A single platform to manage the detailed life-cycle of an order from purchase order (PO) to payment in collaboration with your trading partners
- Quick click access from the PO to each unique transaction in the order history with the ability to expand for a detailed view of the order transaction from the PO view
- Flexible work lists that allow you to segment orders by type, channel or status and to be aware of trends that could adversely affect partner relationships
- Workflow details that help you easily see what needs attention, prioritize efforts and efficiently allocate resources, flag or mark orders to show progress or completion
- Easy to use and understand analytics with current trending data for order volume, exceptions and invoices
- Notifications set for thresholds on data that help drive organizational goals for efficiency and you have control over how you want to receive information – through email, text or only through GHX dashboard



GHX Global Network

The largest community of healthcare supply chain trading partners, the GHX Global Network connects supply chain, finance and clinical professionals with their suppliers and partners. The 4,000+ provider organizations and 400+ manufacturers and distributors in this community are working together to drive billions of dollars out of the cost of the healthcare supply chain.

To learn more about GHX My Exchange, email us at contactus@ghx.com or go to GHX.com.



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