



WebDirect

GET ORDERS OUT THE DOOR
FASTER — WITH FEWER ERRORS,
HAPPIER CUSTOMERS AND
QUICKER PAYMENT

Better visibility, better relationship management

WebDirect makes it easier to manage customer relationships and identify potential inefficiencies by enabling you to view and track detailed order information.

Are you facing fees from large distributors for ship notices and acknowledgements not sent via EDI? Avoid those fees and offer your customers the benefits of e-commerce without making major equipment or technology investments.

It's no longer enough to offer great service. You need to offer e-commerce capabilities to meet your customer's demand and to grow your business. For small or medium-sized businesses, a web-to-EDI solution can provide you and your customers with better visibility into orders and give you more control over your processes.

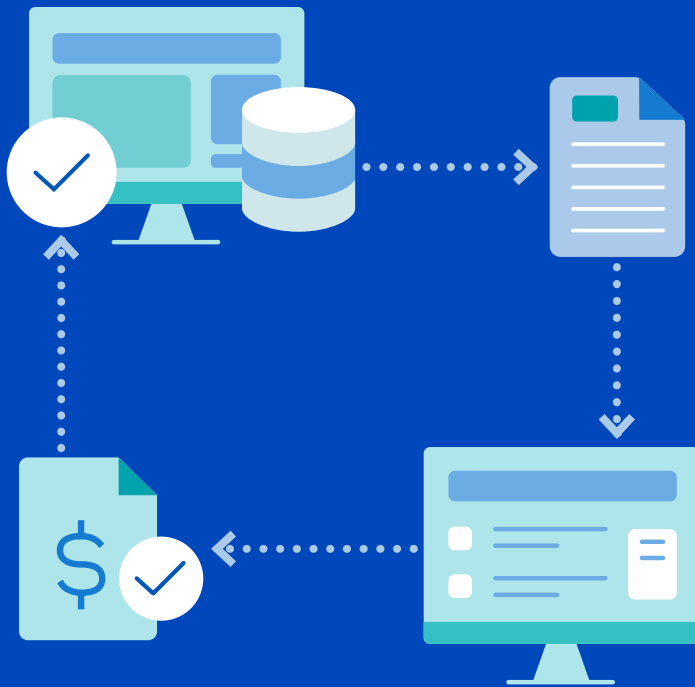


Get discrepancy alerts and check status updates after a response has been submitted

Align customer orders with your current internal order acknowledgement process



View order reports in a variety of ways — by customer PO number, date received, customer name, line status or response date



Using internet access and a simple registration process, WebDirect enables your customers to work with you electronically by sending orders directly from their MMIS or ERP system. You can then view orders and respond with order acknowledgements, shipment notices and invoices using a simple, easy-to-use web interface. Additionally, WebDirect supports consignment purchase order (PO) line item identifiers (such as lot and serial number). And for pharma, WebDirect supports Drug Supply Chain Security Act (DSCSA) compliance requirements with the ability to add in needed carrier details, shipment details and declaration statements.

WebDirect helps you improve accuracy and efficiency

Electronically receive orders (850s), view and acknowledge new POs (855s), send shipment notifications (856s) and invoices (810s)

Reduce discrepancies, fax and phone processing and time spent resolving issues

Download 850s and upload 855s, 856s and 810s via Microsoft Excel spreadsheets

Reduce manual effort and errors from re-keying large orders

