



Vendormate Access Tiers, Solutions & Service Plans **Based on Your Business Needs**

We've streamlined access to the Vendormate program for more predictable budgeting and simplified credentialing compliance. Choose your access tier based on your organization's usage of the Vendormate network. Then select your solution(s) and service plan.

1 CHOOSE YOUR ACCESS TIER

ACCESS 5 For organizations registered with up to 5 health systems	ACCESS 25 For organizations registered with 6-25 health systems	ACCESS 99 For organizations registered with 26-99 health systems	ACCESS UNLIMITED* For organizations registered with 100+ health systems
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2 CHOOSE YOUR SOLUTION(S)

	Admin Dashboard: Roster List	Advanced Reporting: Rep Participation & Compliance	Secure, Centralized Storage of Group Documents	Expert Support / Outsourcing
My Credential Manager	✓	✓		
Document Repository		✓	✓	
Credentialing Managed Service**	✓	✓	✓	✓

¹ Organizations with more than 99 employee representatives will be required to move to a corporate contract. If your organization would like a corporate contract, please contact SalesSupport@Vendormate.com

² **My Credential Manager & Document Repository are required to subscribe to Credentialing Managed Service.

3 CHOOSE YOUR SERVICE PLAN

	Service Plans		
	Gold	Platinum	Diamond
Mobile App and Digital Badging <i>(with participating facilities)</i>			
Support Services <i>(available business hours*)</i>	Support via phone, email and chat	Support via phone, email and chat	Priority support phone number plus email and chat
Credentialing Priority Service**	Two business days	One business days	Three Hours
Training Course Services	Online training courses available for purchase as needed	Two online training courses / purchase additional as needed HIPAA for Business Associates Bloodborne Pathogens Training	Thirteen online training courses / purchase additional as needed HIPAA for Business Associates Bloodborne Pathogens Training AdvaMed and Pharma Code Training Aseptic Techniques Training Compliance, Ethics, and Fraud for Sales Professionals FDA Reporting for Safer Medical Products Fire and Electrical Safety Informed Consent Training National Patient Safety Goals Operating Room Protocols Training Radiation Safety Sunshine Act Training TB Prevention

¹ *Business hours: Mon-Fri 7AM-8PM ET (excluding GHX holidays)

² ** Any targeted timelines provided by GHX for completion of a credentialing request (in the above table, in the Vendormate App, or otherwise) are targets only. Actual timing for completion of a credentialing request may be affected by various factors, including higher than normal volumes of credentialing requests.